

**IT TAKES A SPLIT SECOND  
TO HIT A WOMAN...**

Annual Report 2013/14



McAuley Community  
Services for Women  
A ministry of the Sisters of Mercy

**...AND A LIFETIME TO  
UNDO THE DAMAGE.**

## Our Vision

- › Through our service, McAuley Community Services for Women is committed to advocate for a better, safer and just society.

## Our Mission

- › McAuley Community Services for Women is a ministry of the Institute of Sisters of Mercy of Australia and Papua New Guinea, impelled by the Gospel of Jesus Christ and enriched by the spirituality of Catherine McAuley, the founder of the Sisters of Mercy.

Our mission is to provide accommodation, services, advocacy and support for women who are homeless and women and their accompanying children who experience family violence.

## Our Values

- › McAuley Community Services for Women is committed to hospitality, compassion, justice and community. In our daily encounters we offer women the opportunity for empowerment in their lives.



### Cover graphic:

*A series of advertisements were created for men's magazines following an interview with Jocelyn Bignold, CEO, and the Triple M Hot Breakfast team in March. The advertisements deliberately set out to highlight how important it is to diffuse an abusive situation while raising awareness among men that family violence is not okay. We thank Thread and Made Visual for their pro bono work.*

## From the Chair



I still have vivid memories of learning the catechism in primary school. “Where is God”? it asked. Sr Carmella taught me the answer; “God is everywhere”. Her wisdom was simple and pure. Nearly 50 years later, sadly, the answers to our questions are neither simple nor pure.

Today our leaders talk of lifters and leaners, as if those in our community who might fall over without our support should be the objects of our scorn rather than our compassion. Greed is now good, and social justice is apparently for losers.

I have always had significant challenges with a Catholicism or a society that does not have social justice in the foreground. Luckily for me, these days so does the Pope. This gives me hope that the world can indeed change.

We need change, real change, at all levels. This last year has been an extraordinary one for McAuley Community Services for Women. This report highlights the leadership of the Board and the more than outstanding work done by staff, volunteers, supporters, and every Sister of Mercy. We can have genuine pride in our achievements - but this is not enough.

My greatest criticism must fall on myself and my fellow Board members. We have worked so hard, we have been so policy-focused and growth-driven, that we have not realised that we were falling for the tranquilising drug of gradualism. Being continually under attack from governments calling for more services (and less advocacy) for less money has left us thinking that running as hard as we can to stay in the same place is a victory.

Well, from today the drug has worn off. We either need to be given the last rites or given a chance to do what we have to do. Our family violence service started 22 years ago by two Sisters of Mercy and is now the only 24-hour, seven-day-a-week family violence service in the State. What does that say about our society, our government and ourselves? And we still have to beg for a building to house homeless women. That’s just not good enough. Things have to change.

The time to fight is now. The time to spend money to address these fundamental issues for women and children – the time to stop endlessly debating issues and just introduce the services that have proved their value over and over - the time to get on with doing not just good, but unbelievable good, is now.

Our Board is going to take up the challenge passed down to us by Catherine McAuley, the founder of the Sisters of Mercy, and known only too well by every Sister of Mercy since. If you’re spending your life fighting the system, change it.

**Denis Moriarty**

### Board members

Denis Moriarty, Chair

Kim Windsor

Anne Ryan RSM

Netty Horton

Mark Birrell

Sheree Ford

Barbara Hingston

Kath Tierney RSM

David Stephenson

*(Resigned September 2013)*

Jeanine Froomes

*(Resigned April 2014)*

Paul Robinson

*(Resigned April 2014)*

## From the Chief Executive Officer



There were 65,000 reports of family violence incidents to Victoria Police last year. Reporting has been steadily increasing over the past ten years, since the issuing of the first Police Code of Conduct. This is said to reflect a growing understanding that we need to take family violence seriously and a corresponding growing confidence by women that they will be protected by our legal and support systems.

Unfortunately this is only partly true, despite the best efforts so far by the Victorian State Government, the opposition and particularly Victoria Police. Women and children are still unsafe in their homes and are more often than not, forced to leave as a result of family violence.

We need courageous investment now to fund prevention, immediate and ongoing support to women and children and to hold perpetrators of violence to account. Without such investment, we risk driving family violence crime back behind closed doors.

Family violence leads to homelessness, as does poverty, poor health and a lack of affordable housing. Homelessness also leads to poor health and a further risk of violence. The Victorian community is unable to keep women and children safe in their homes and we have a shortage of housing for them to move into – many women wishing to leave a violent situation feel unable to do so.

On other fronts, we are not doing much better; the recent changes to the mental health system have failed to recognise the needs of people who are

homeless and managing a mental illness or social isolation and extreme poverty.

We are frustrated by the lack of clarity and commitment of governments to the National Partnership Agreement on Homelessness and the lack of planning and investment in public housing.

McAuley Community Services for Women has a housing and support model that is effective and offers value for money to the community. We leverage a significant capital contribution from the Sisters of Mercy and apply prevention and early intervention strategies to all areas of service.

We receive tremendous support from so many people and I thank them all: our funders, our Board and staff, our volunteers, the Sisters of Mercy and the women and children we support. It takes all of us to make a difference. We know that it only takes a split second to hit a woman; we don't want to take a lifetime to undo the damage.

**Jocelyn Bignold**

## Significant achievements

During 2013 – 2014, McAuley Community Services for Women has:

- › Supported **625** women and children across all of its programs.
  - › Opened its **fifth** refuge.
  - › **Participated** successfully alongside the Victorian Council of Social Services, Council for Homeless Persons and Domestic Violence Victoria to have the National Partnership Agreement for Homelessness extended for a further year.
  - › Been a **voice** for women and children escaping family violence and who are either homeless or at risk of homelessness through submissions to the *Second National Plan to Reduce Violence Against Women* and the *Australian Parliament Affordable Housing Enquiry*.
  - › Met with Victorian **politicians** from all parties to discuss issues on women, homelessness and family violence.
- › Worked with **40** volunteers in all our programs: the estimated volunteer contribution was **\$38,750** for the year.
  - › Extended its **media** work with interviews and articles in *The Age, Herald Sun, ABC TV News, 774 Melbourne, Triple M Hot Breakfast, Pro Bono Australia* and others.
  - › Engaged with schools across Victoria, speaking at school functions, assisting with fundraising efforts.
  - › Appointed our first **Youth Ambassador**, Stephanie White.
  - › Held a successful **TwentyFour/7** cocktail party thanks to our valiant volunteers. The event raised \$107,000 and was supported by The Big Group, The Design Depot and Ckaos.
- › **Engaged** with community groups and businesses across Melbourne to raise funds and awareness about our work, including Maurice Blackburn Lawyers and St Vincent's Private and Public Hospitals.
  - › Undertaken a **strategic** review of the organisation which has been implemented successfully.
  - › In the past year the website received **27,456** visits and McAuley House was the most popular page visited by readers. The innovation of Facebook has proved successful for directing readers to the website.

## McAuley Care

This year as McAuley Care opened its fifth refuge demand for access to its safe house and refuges has continued to grow. We also engaged our first full-time children's worker.

### Safe house

Over the past year, McAuley Care, Victoria's only 24/7 safe house, supported 380 women and children. Of the 128 children, 65% were five years old or younger, 30% were primary school aged while only 5% were secondary school age. We remain concerned about this group as family violence is the main cause of youth homelessness.

The majority of women were aged 20 to 44. Eighteen women were Aboriginal or Torres Strait Islander and 149 came from other countries. During the average stay of four to seven days, staff provided access to legal, financial and medical, housing and emotional advice and support.

A March to June 2014 snapshot illustrates what we find over the year. We supported 11 pregnant women, 30 women with diagnosed mental health problems and ten had no permanent residency. The majority of women were homeless upon leaving the safe house: 40 women went to other refuges and 15 to family and friends. Thirteen families were able to access temporary housing, four returned home under the safe@home program while seven went home regardless, four without intervention orders.

### Refuges

Over the past year, McAuley Care has supported 90 women and children in its refuges. Of these, nine were Aboriginal or Torres Strait Islander and 33 from other countries. Twenty nine women and children left our refuges during the year, with only 9 of those moving into their own accommodation, either private rental (2); public housing (3) or their own home (4). The rest moved on to other refuges, family and friends, housing services or returned home with the perpetrator of violence present.

## Children's program

This year we've strengthened our response to children by introducing a full time children's case manager. The children's case manager has enabled children to transition smoothly back to or into a new school and has helped families access medical services, sometimes for the first time in years. In fact, two children had dental treatment for the first time in their lives.

The program is supported by a number of Trust funds as well as by local schools and services and community groups, such as St Kilda Mums, The Alannah and Madeleine Foundation, Bella Box and The Nappy Collective, who provide on-going material aid.

## Fax backs

Under the National Partnership Agreement for Homelessness, we receive funding to provide a weekend family violence response service, known as faxbacks. This program is delivered in partnership with Women's Health West. Last year, 6,209 faxbacks were received.

## Emerging issues

An increasing number of women have no permanent residence status, so cannot apply for public housing or receive an income. Consequently the women are staying longer at McAuley Care.

The drug ice is becoming evident as a major reason for women escaping family violence.

## Looking forward

2014/15 will see the children's crisis and refuge program continue to expand. We will also strengthen our approach to helping women and their children return home safely.

## Over 2013/2014, McAuley Care supported



**302**  
women



**168**  
children



**27** were **Aboriginal**  
or **Torres Strait**  
**Islander** origin



**182** from **other**  
**countries**

## McAuley House

McAuley Community Services for Women this year has supported 93 women through its homelessness program that includes McAuley House, transition housing and support to live in the community.

Our program is one of only two in Victoria focussing solely on women, despite the fact that there are around 10,000 Victorian women currently homeless.

We have witnessed an increasing number of women (34%) being referred by psychiatric hospitals. This comes at a time when the Victorian government has made major changes to mental health funding for community organisations, cutting agencies focused on the intersection of homelessness and mental illness out of the majority of funding. This includes McAuley Community Services for Women.

Despite these changes, we continue to receive extraordinary community and philanthropic support, enabling us to offer safe housing, food and individual case planning as well as social, recreation, education and employment programs as well as vocational training.

The effect of the program on the women, according to the *2013/14 Outcomes Star Report*, shows improvement in each woman's ability to manage her mental and physical health, independent living skills, identity and self-esteem, with the greatest gain being shown in the area of developing trust and hope.

### Emerging Issues

Funding for McAuley House is of great concern with changes to the Psychiatric Disability Rehabilitation and Support Services and on-going lack of clarity about the National Partnership Agreement on Homelessness.

### Looking forward

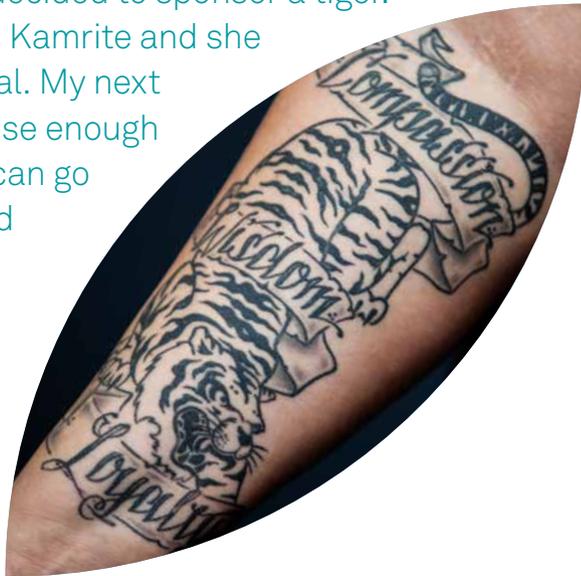
Building work is expected to start on a new McAuley House in Footscray in early 2015. The new building will provide safe and secure medium term housing for women. It will also act as community hub for women who are homeless, the first of its type in Victoria.

## The Me Project

The Me Project takes vulnerable women on a six-week journey to learn about the importance of being 'me.'

“ This is the third time of my being part of the Me Project. It is giving me confidence and it is still building. I was born in the Year of the Tiger and that is why I decided to have a tattoo of a tiger on my arm. I see a picture of myself: placid yet fighting to stay in this world in peace. That’s why I have also decided to sponsor a tiger. Her name is Kamrite and she lives in Nepal. My next goal is to raise enough money so I can go to Nepal and volunteer to help look after these animals. ”

- Raioni



## Of the 93 women we supported at McAuley House:



All were **homeless**



30% had **experienced family violence**



34% were **referred from hospital**



73% had a **mental health diagnosis** and chronic physical condition



47% came from **culturally and linguistically diverse** backgrounds



\$15,000 to assist **each woman**

## McAuley Works

The past year has seen 86 women access McAuley Works' jobs-ready and accredited vocational training programs.

Women were referred to the program through McAuley Care and McAuley House as well as from Hanover, VincentCare Victoria, MacKillop Family Services, Women's Health West and Good Shepherd.

Using a case management model, McAuley Works provides intensive, tailored services to each woman it supports, including post-employment assistance, with the single aim of helping women secure good jobs or access training that will help themselves and their families financially.

Our staff have assisted 73 women to maintain employment and 13 have secured jobs. Our work is a major game changer for each woman who, until coming to McAuley Works, did not have the confidence to apply for a job or training course.

McAuley Works is funded totally through the community: it costs \$5,000 a woman - compared to the Government-funded Jobs Services program which costs \$9,000 a person. The program was established because other job programs were unable to meet the needs of the women who want to work but need support to be able to do so.

### Emerging issues

Proposed changes to the welfare system are of great concern to us, particularly changes to the Disability Support Pension and unemployment benefits. At least 88% of the women supported by McAuley Works are on Newstart or the Disability Support Pension. These women find it more difficult to get jobs because of their type of mental and physical health conditions.

### Looking forward

McAuley Works will continue to provide a vital service for vulnerable women effectively and economically.

Over 2013/2014,  
McAuley Works supported:



**86**  
women



**37** were **homeless** or at  
**risk of homelessness**



**16** have experienced  
**family violence**



**16** have **mental**  
**health** and/or **disability**



**12** were  
**carers**



## Engage to Change

Educating employers about the impact of family violence on their business and employees became a major priority for McAuley Community Services for Women this year.

Engage to Change is a social enterprise. Every dollar we earn is directed to making the social enterprise sustainable and supporting McAuley Works. Last year we supported 70 women through McAuley Works.

Engage to Change incorporates face-to-face training and has been extended to include a custom-made 20 minute e-learning module for broader distribution.

the education package is aimed at managers and staff wanting to understand more about the impact of family violence and how they can help employees who are experiencing it.

Family violence costs business about \$13.6 billion each year through lost productivity, poor performance, increased use of sick leave, absenteeism and recruitment costs. About two thirds of Australian women experiencing family violence are in the work force with many losing their jobs as a direct result.

We have run 11 Engage to Change face-to-face sessions in 2013/14 for a range of business from the banking, legal and health sectors, reaching 200 people at partner, CEO and executive levels.

Feedback from these sessions indicates that participants have an increased knowledge and awareness of the impact of family violence in the workplace, are better equipped to recognise signs, feel more confident in having a conversation with affected employees and have the resources to refer people to appropriate specialist support services.

An increasing number of requests are coming in from employers for presentations about the link between family violence and business, including a breakfast function in Sunshine for Maurice Blackburn Lawyers and the Sunshine Business Association that attracted 100 people.

“ Engage to Change is an excellent program that has helped our managers become more aware of the issue, the size of the problem and what to do if our staff are experiencing family violence. The statistics speak for themselves and ought to speak to any business. ”

- Darren Mannix, HR Manager, St Vincent's Private Hospital Melbourne

## Emerging issues

There is still a lack of understanding across the business world about how the issue affects their employees and their bottom line.

## Looking ahead

A major marketing campaign will be rolled out in 2014/15 to encourage more businesses to engage with the program.

## Over 2013/2014, Engage to Change has run:



**11**  
sessions



**200**  
participants

**For more information and to make a request for a session:**

[mcauleycsw.org.au/our-work/engage-to-change](http://mcauleycsw.org.au/our-work/engage-to-change)

## Financials

### Balance sheet

	2013	2014
<b>Current Assets</b>		
Cash & Equivalents	7,644,377	7,691,182
Trade & Recievables	33,340	107,350
<b>Non-Current Assets</b>		
Investments	1,836	1,836
Property, Plant & Equipment	343,613	525,545
<b>TOTAL ASSETS</b>	<b>8,023,166</b>	<b>8,325,913</b>
<b>Current Liabilities</b>		
Trade & Other Payables	831,209	618,036
Provisions	110,355	144,922
<b>TOTAL LIABILITIES</b>	<b>941,564</b>	<b>762,958</b>
<b>NET ASSETS</b>	<b>7,081,602</b>	<b>7,562,955</b>
<b>EQUITY</b>		
Retained Earnings	7,081,602	7,562,955
<b>TOTAL EQUITY</b>	<b>7,081,602</b>	<b>7,562,955</b>

### Statement of equity

	2013	2014
(Loss) Profit before Income Tax*	5,724,724	481,353
Retained Earnings at the beginning of financial year	1,356,878	7,081,602
Retained earnings at end of financial year	7,081,602	7,562,955

\* 2013 includes a one-time \$5.59 million donation directed to the building project and 2014 profit includes \$510,333 of interest earned on those funds.

## Profit and loss statement

<b>INCOME</b>	<b>2013</b>	<b>2014</b>
Fees for Board & Lodging	156,800	167,040
Gift & Donations Income	6,481,714	847,012
Grants	1,783,948	1,883,990
	<b>8,422,462</b>	<b>2,898,042</b>
<b>OTHER INCOME</b>		
Interest Received	218,092	588,282
Dividends Received	119	119
Miscellaneous	43,239	48,219
	<b>261,450</b>	<b>636,620</b>
<b>TOTAL INCOME</b>	<b>8,683,912</b>	<b>3,534,662</b>

<b>EXPENSES</b>	<b>2013</b>	<b>2014</b>
Audit Fees	4,625	4,594
Administration costs	37,196	39,449
Advertising	13,159	8,167
Accreditation fees	0	8,827
Bank Charges	1,852	1,488
Cleaning	1,626	12,994
Depreciation	80,083	69,025
Fundraising Expenses	31,289	29,173
General Expenses	1,775	3,276
Hire of Plant & Equip	8,671	16,142
Insurance	9,155	8,118
Living Costs	144,124	95,627
Medical	8,651	7,013
Motor Vehicle expenses	30,565	30,249
Postage	4,204	5,676
Printing & Stationary	37,860	36,026
Professional fees	57,477	73,727
Professional development	26,617	50,876
Recreation activities	17,099	17,477
Rent	21,694	49,794
Repairs	80,471	68,038
Stipends	30,107	69,621
Subscriptions	8,073	7,392
Superannuation contributions	151,304	165,843
Telephone	77,935	74,370
Travel & Entertainment	4,800	8,577
Utilities	58,396	56,920
Wages	1,882,006	1,888,767
Workcover	128,374	146,063
<b>TOTAL EXPENSES</b>	<b>2,959,188</b>	<b>3,053,309</b>
<b>PROFIT(LOSS) BEFORE TAX</b>	<b>5,724,724</b>	<b>481,353</b>

> Full audited financial statements are available at [www.mcauleycsw.org.au](http://www.mcauleycsw.org.au)



*The TwentyFour/7 Cocktail Party (formerly Mercy Care Party), held at Luminare, was a spectacular night! Around 300 guests attended the tenth annual flagship event for McAuley Care. Over \$107,000 was raised to keep our safe house open around the clock.*

*Special guest speaker Suzanne Northey shared with the audience her moving first-hand experience of family violence, and Channel 7 news presenter Rebecca Maddern was the MC for the evening.*



## Events

McAuley Community Services for Women put on several events over 2013/14 including the flagship TwentyFour/7 cocktail party.

These events not only help fund our services but they shine the spotlight on the situation faced by almost 10,000 Victorian women who are homeless and the women and their children fleeing family violence.

McAuley Community Services for Women receives 54% of its funding from the Government for all of its services. The remainder comes from donations, and is raised at several key events.

### TwentyFour/7

The 2013 TwentyFour/7 event was a great success raising \$107,000, beating our target of \$100,000. Supported by The Big Group, The Design Depot and Ckaos the cocktail party was held at Luminare, South Melbourne.

### TwentyFour/7 sponsors

Alfasi Group  
 Aloha Retreat  
 Antler  
 Catch of the Day  
 Coffee Mio  
 Coopers  
 Eastbourne Fine Arts  
 Flowers on McKinnon  
 InfoReady  
 Inglis  
 JR Group  
 Kelly Jordan Photography  
 Marshall White Real Estate  
 Mecca Cosmetics  
 MontAlto Wines  
 Printseen  
 Sinapse  
 SplitRock Natural Spring Water  
 The Big Group  
 The Design Depot  
 Vale Vale Beachfront Villas

### TwentyFour/7 Committee

Jane Fairley  
 Jodie Holckner  
 Sandra Jacobs  
 Eleni Karamihos  
 Amanda Oliver  
 Sarah Orloff  
 Monique Rosshandler  
 Emily Slade  
 Kim Thurlow

### The Vagina Monologues

Thank you to Priscilla Carswell, Nina Cholerton and Sandra Jacobs who staged the play The Vagina Monologues at the Malthouse Theatre early in 2014. The night was a success with two sold out shows and raising \$5,000 for McAuley Community Services for Women. Thank you to the actresses who volunteered their time and talent to help raise awareness about violence against women.

# Thank you

With your support, over the past year we have changed the lives of hundreds of women and children in crisis.

## Schools

Academy of Mary Immaculate  
JSPA – Scotch College  
Association  
Mount Lilydale Mercy College  
Our Lady of Mercy College  
Sacred Heart College  
St Columba’s College  
St Kevin’s College

## Companies

Chiropractic Bedding Pty Ltd  
Ckaos  
Deloitte Access Economics  
Family Care Sisters  
Made Visual  
Magistrates Court of Victoria  
National Australia Bank  
St Vincent’s Private and Public  
Hospitals  
Standard & Poor’s (Australia)  
Pty Ltd  
Thread  
Trak Opportunity Shop  
Vanguard Australia

## Community Groups

Quota International  
Vermont Lions Club Inc

## Individuals

Deanne Bevan  
Sarah Davies  
Monica Edwards  
Luke Elder  
Patrick Finlayson  
Helen Gandel  
Heather Graham  
Marlene Hansford  
Anne Jackson  
Bindy Koadlow  
George Karagiannakis  
Eleni Karamihos  
Laurie Larmer  
Joseph Mahon  
Mary Lou Orloff  
Nick Orloff  
Amy Poynton  
Anne Reindel  
Hayley Sternson  
Kim Thurlow  
Otis Wang

## Trusts/Foundation

ANZ Trustees  
Arthur A Thomas Trust  
Besen Family Foundation  
Campbell Edwards Trust  
Fouress Foundation

Lord Mayor’s Charitable  
Foundation  
George Perry Trust  
Pierce Armstrong Trust  
Rich Hart Foundation  
StreetSmart Australia  
The Pratt Foundation  
The R.E. Ross Trust  
Thyne Reid Foundation

## Parish

Holy Name Parish

## Sisters of Mercy

Thank you to the many individual Sisters of Mercy who support McAuley Community Services for Women as well as the Institute of Sisters of Mercy Australia and Papua New Guinea.

## Government

McAuley Community Services for Women is supported by funding from the Victorian Government.

Special thanks to our volunteers who work across all our programs with infectious energy and enthusiasm and expertise. [mcauleycsw.org.au/support-us/volunteer](http://mcauleycsw.org.au/support-us/volunteer)

## Great ways to give

With your compassion and generosity, McAuley Community Services for Women can continue to prevent women's homelessness and brighten the lives of the women and children we work with.

### **There are many ways you can get involved and make a difference:**

#### **Make a donation**

Your donation, no matter how large or small, will help vulnerable women and children set up new lives. Donate online at [mcauleycsw.org.au](http://mcauleycsw.org.au)

#### **Become a monthly donor**

Sign up to monthly giving and make a lasting difference. It's simple and convenient. Your regular donations also help us plan for the future, as well as save on administration costs, which enables us to spend more on the vital programs we run.

#### **Donate through workplace giving**

You can help change lives every payday. Workplace giving is an easy and tax-effective way to support our vital work. It also provides us with a steady, regular source of income, enabling us to plan for the future.

#### **Volunteer**

Gain new skills and experience while giving back to the community. Meet new people and discover a new passion. The benefits of volunteering are endless!

#### **Leave a bequest**

Leaving a bequest to McAuley Community Services for Women is a special way of leaving a gift for generations to come. It also allows us to plan for the long-term future with a greater degree of certainty.

#### **Invite us to speak**

We offer various presentations to suit schools, community groups and businesses.

Invite us to speak to your group and learn more about the vital work of McAuley Community Services for Women, and the pressing issues of homelessness and family violence.

#### **Hold your own fundraising event**

Get creative, have fun and make a difference! Planning your own fundraising event is a great way to raise much-needed funds and awareness of McAuley Community Services for Women. Have a casual clothes day at work or school, set up an Every Day Hero account and raise money via fun runs or hold a girls' night in.

For further information about how you can support McAuley Community Services for Women, please call 03 9371 6600, email [fundraising@mcauleycsw.org.au](mailto:fundraising@mcauleycsw.org.au) or visit [mcauleycsw.org.au](http://mcauleycsw.org.au)

# IT TAKES A SPLIT SECOND TO HIT A WOMAN AND A LIFETIME TO UNDO THE DAMAGE.

A punch, slap or hit happens in seconds but its effect can last much longer. Not only is there the obvious physical damage you could cause to your wife, partner or kids, there's the longer lasting damage as well.

If you can just put a few seconds between you and the exact moment of violence, you can escape a lifetime of regret and hurt.

**If you feel you're about to cross the line, leave the house. Take a walk. Get physical in some other way. It's the safest option for everyone, and a much stronger stance to take than violence.**

*A message from McAuley Community Services for Women.*



McAuley Community  
Services for Women  
A ministry of the Sisters of Mercy

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